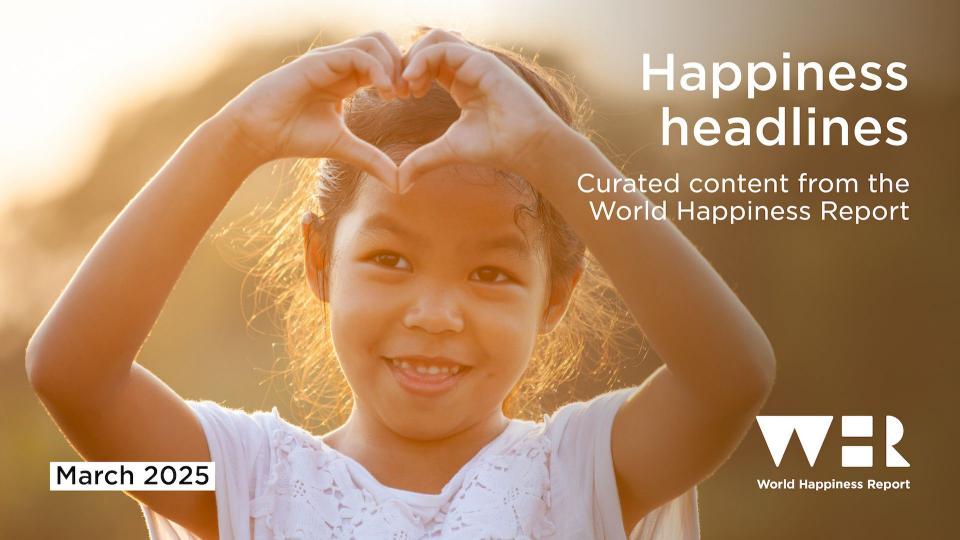


# Can you define it?

When was the last time you felt it and how did you know?

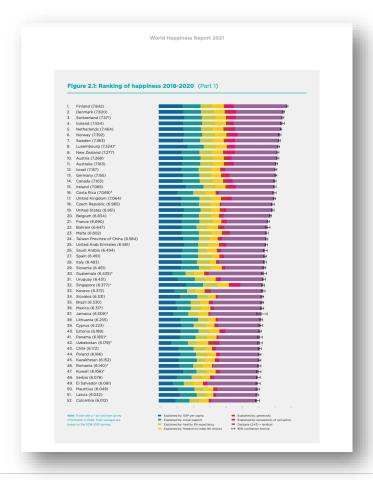






# Six categories of happiness...

- GPD per capita
- Social support
- Life expectancy
- Agency or the freedom to make choices
- Generosity
- Perceptions of corruption levels





"...insofar as well-being concerns all aspects of a person's life being good, as they pertain to that individual, whereas flourishing pertains to all aspects of a person's life being good, including the contexts in which that person lives".

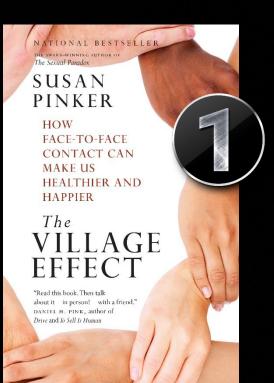


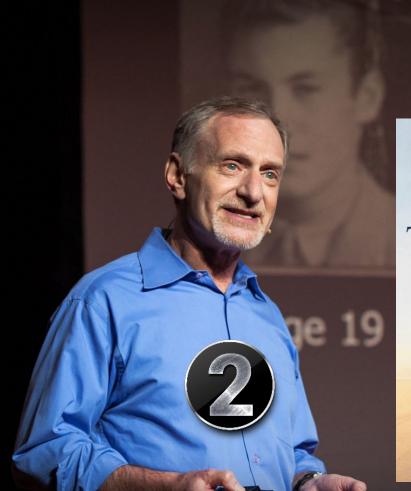
Prof. Tyler J. VanderWeele











Helen Pearson

'A delight'

ECONOMIST

'Superb'

LITERARY REVIEW

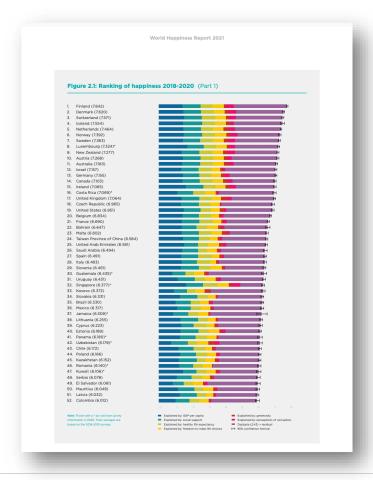
The Life Project

The untold story of how a group of mavericks, midwives and pioneers changed the lives of everyone in Britain



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#### Our projects past and present

#### **Our Projects**

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All All Current projects Past projects Sort Projects :



(1994) Relational Justice Repairing the Breach

Q



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All All Current projects Past projects Sort Projects



(1994) Relational Justice Repairing the Breach



(1999) Relational Healthcare Strengthening inter-professional relationships



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All Sort Projects



(1994) Relational Justice Repairing the Breach



(1999) Relational Healthcare Strengthening inter-professional relationships



**Relational Peacebuilding** Strengthening inter-professional relationships



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All

Current projects Past projects



(1994) Relational Justice Repairing the Breach



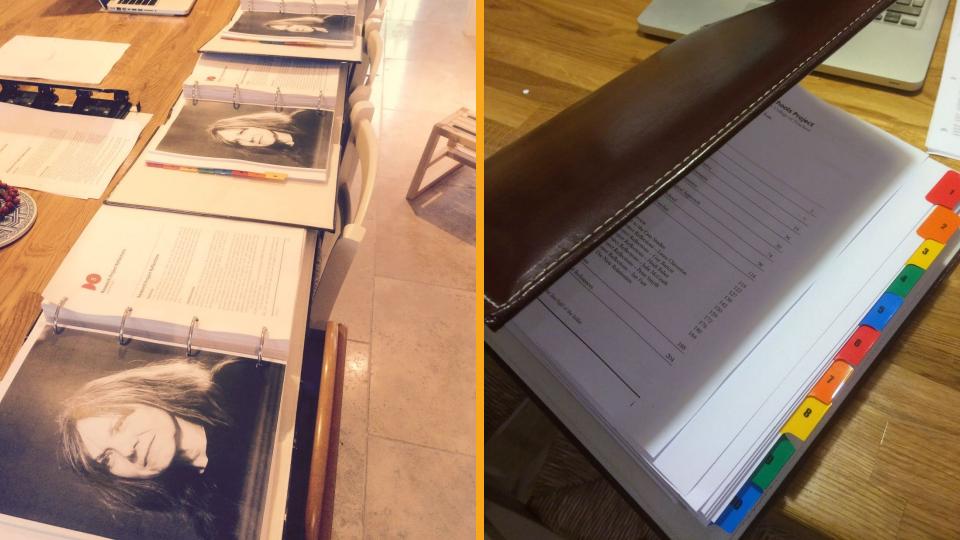
(1999) Relational Healthcare Strengthening inter-professional relationships



**Relational Peacebuilding** Strengthening inter-professional relationships



**Relational Schools Project** So children can build a society





## WHAT IS A RELATIONSHIP?

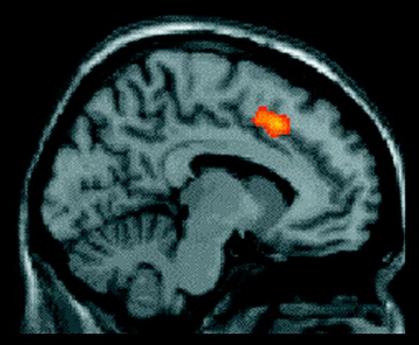
"Relationships involve a series of interactions between two individuals who know each other such that each interaction can be influenced by past interactions and by expectations of interactions in the future."



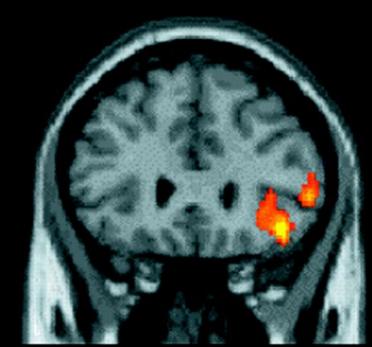


A

В



Anterior Cingulate x = -8



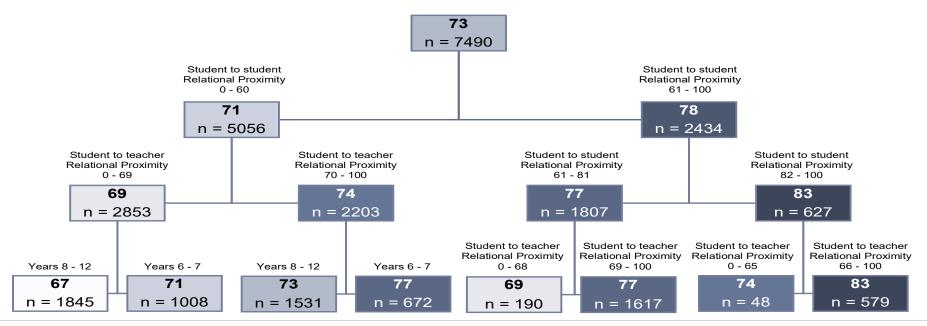
Right Ventral Prefrontal y= 28



### **RELATIONSHIPS PROTECT**

#### AUSTRALIAN SCHOOLS DATASET

Overall student wellbeing





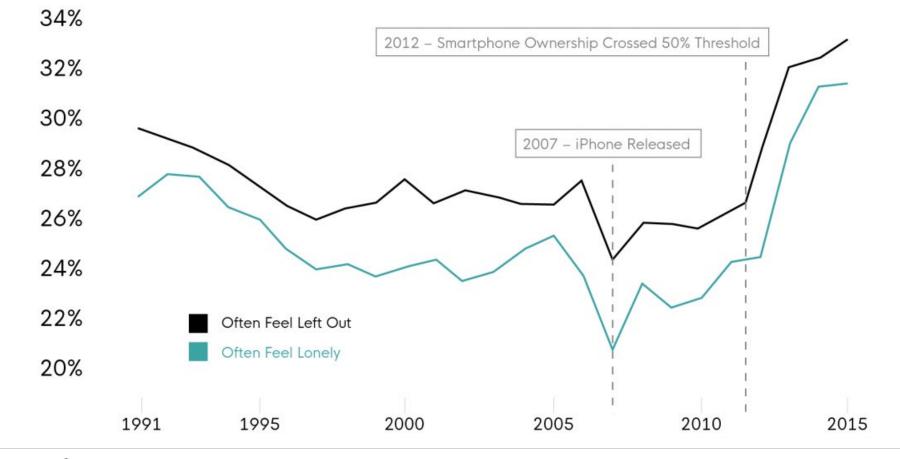




Therefore redolve from this time for-A Here ends this fournal, which ato in the Original short-hand hars, is - wird to have it kept by my people in long-hand, and much Contained in 6 Volumes, comprising therefore be contended to set down, 3/02 pager, for the most hart very closely writen. This boat no work than is git for them and -cript in long-hand is contained all the world to know, or if there be my thing which counts in 34 parts dimilar to the Parises of the grand grand of loc much how my un omsto 286: are helt , and my eyes hindering shick had been deciphered, from me in almost all other pleasures.) The Original MS.S, and branders Smush Enderour, Iskeep where; in long hands, by me, hi my book ofen to add hore April 6. 1822. Shudwith, B.A. my there a use in thosh-hand Att Johnis College, with any own hand, in so socheke and leputs Expire- Bedell for myself to that course, which is the Miverity of Cambridge. almost as much no to see myself go into my grave. For which, and all the discomforts that will recompany my seing stind, the good god preference!



# A NEW PANDEMIC

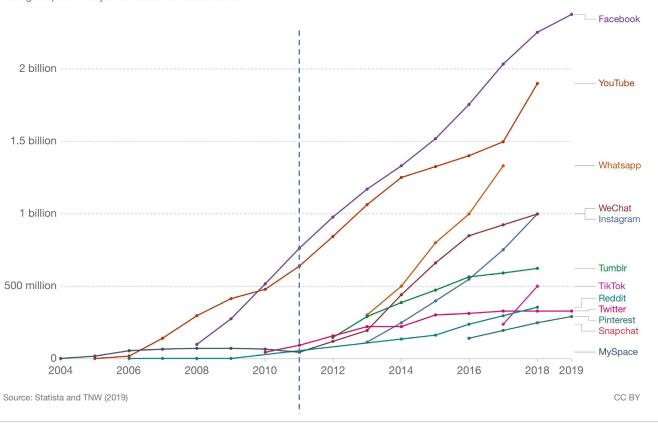




#### Number of people using social media platforms, 2004 to 2019

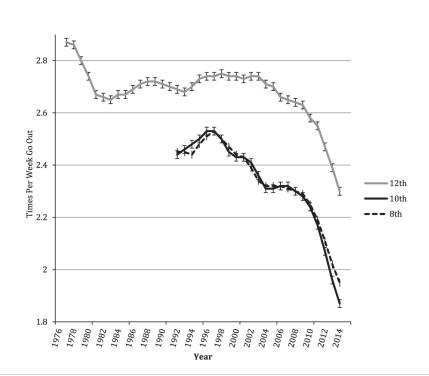


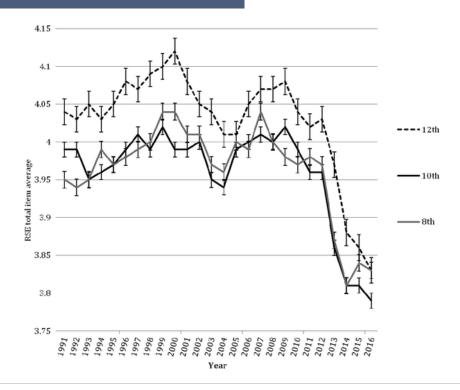
Estimates correspond to monthly active users (MAUs). Facebook, for example, measures MAUs as users that have logged in during the past 30 days. See source for more details.



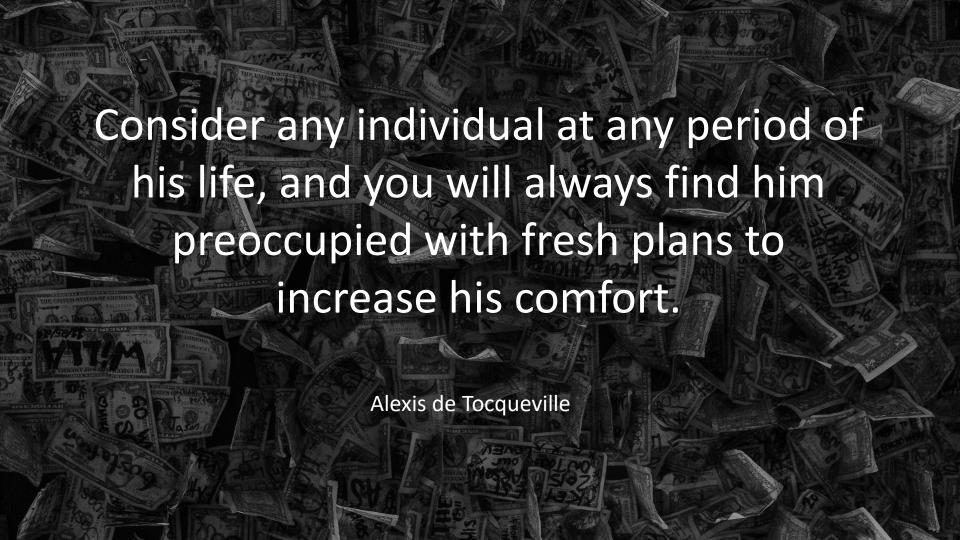


## FRIENDSHIP AND FLOURISHING









December 4th This day & bun unwell done but little leven at home all day regulated Someth things this Tuning feel better my mind then I have for a few Roys back It Lord deliners Thy Soveent out of tentations and fill his heart with wish



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#### Our projects past and present

#### **Our Projects**

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All All Current projects Past projects Sort Projects :



(1994) Relational Justice Repairing the Breach



Relationships Foundation

# Our projects

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All







(1994) Relational Justice Repairing the Breach



1999) Relational Healthcare Strengthening inter-professional relationships



**Relational Peacebuilding** Strengthening inter-professional relationships

## 4 Measuring progress in relationships

#### Key points:

- A six-step tool to assess how relationships progress and improve called the measured pathway is identified and presented.
- The measured pathway comprises: (1) meeting to assess potential commonality; (2) identifying the per-requisites for joint action; (3) achieving those pre-requisites; (4) implementing the joint action, thereby establishing a precedent for collaboration; (5) repeating or diversifying joint action; (6) collaborative action becomes routine. The pathway hinges on step four, where a substantive precedent for collaboration is established.
- Relationships may not progress through all these steps, but the pathway is useful for describing both relationships that follow this pattern and those that diverge from it.
- The use of the measured pathway is demonstrated in case studies in the three types of relationships A, B, and C. The case studies examine governance and peacebuilding contexts with a focus on conflict related work in Darfur.

The measured pathway presented in this chapter is used to assess progress in relationships that improve over time. It was developed to gauge the results of governance and peaceabiliding work and is based on a number of case studies. It When these relationships were analysed using the relational metrics outlined in chapter three, a strong pattern emerged consistent with the way that many successful relationships form and grow. The method of analysis was formalized and became the measured pathway to assess progress in the formation of relationships. It can also be used a basis for assessing relationships that diverge from the pathern. More details on how this pathern was identified are provided in Annex 1.

This analysis assumes either a new relationship or a significant process of renewal in an existing but perhaps lapsed relationship. In the case of renewal the previous history may be key to understanding the previous history may be key to understanding the role of third parties in brokering new relationships.

#### 4.1 The *measured pathway* of developing relationships

At the outset of a new relationship between communities or institutions, the parties meet and assess whether a new process of building a relationship is desirable. Step 1. meeting and scoping, establishes a degree of directness. It explores whether there is potential commonality and whether both parties agree that a new joint initiative would be mutually beneficial. If joint work is not desired, the relationship moves no further. The progression to step two occurs when both parties agree that a renewed relationship, enabling substantive collaboration, is worth exploring.

Step 2. assessment, identifies prerequisites for joint oction, notably determining potential commonality and parily. Will the outcomes be fair? How are costs and risks shared? During this period, multiplexity grows as each side gets to know the other. This is a period of negotiation. The step concludes when agreement is reached on how the benefits and risks are shared and what would be needed prior to activities beginning. If the collaboration requires a legal agreement, then core terms of the agreement are established at this stage. The decision to implement on those terms may still be outstandina.



Negotiation of a trade deal for cattle in Jebal Mara. Setting the terms for collaboration is step 2 of the measured pathway

Step 3 is **preparation** for joint action, as each party follows through an accomplishing agreed prerequisites. Confidence grows as each party sees the other making their own preparations for action. This stage concludes when the preparations are substantially complete and a firm commitment to implement the joint action exists.

When the prerequisites have been met, the joint action takes place, Step 4. This is a key **precedent-setting** move, as it introduces a degree of continuity to the relationship that did not exist previously. A shared story now exists. If the outcome was successful, a change in the level of trust has been achieved because the relationship has seen words supported by action.

Thereafter the relationship can grow in two ways: by repeating the joint activity, in which case the relationship extends continuity, or by broadening the interaction to other fields, amounting to a growth in multiplexity as well as continuity.

Where the relationship grows beyond the precedent-setting joint action, step 5, an **established and growing** relationship, is achieved. Over time, the relationship's development will plateau. The extent

of the commonality between the partners has been reached. Ongoing interaction on a range of issues occurs, and common gains can be achieved at a cost acceptable to both parties. At this stage, the growth of the relationship will be cyclical. <sup>16</sup>

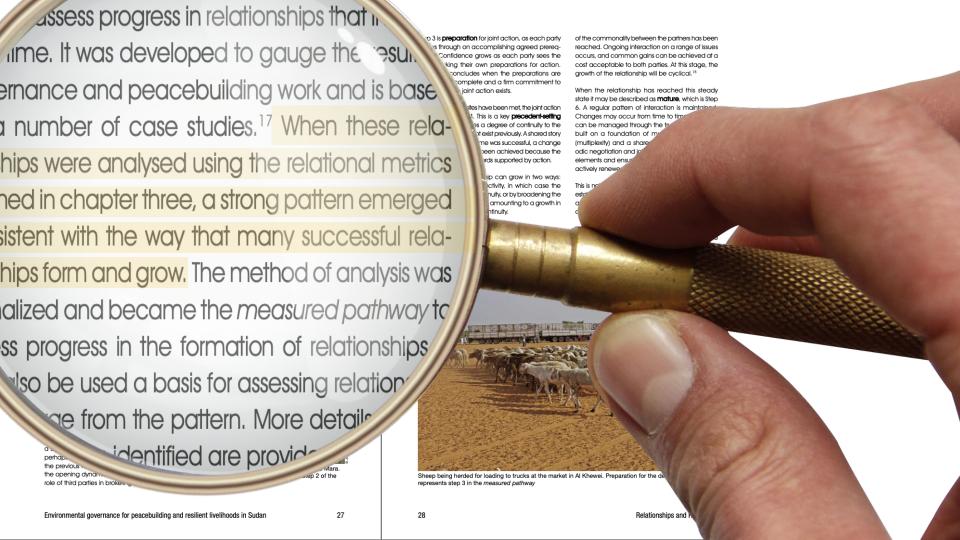
When the relationship has reached this steady state it may be described as **mature**, which is Step 6. A regular pattern of interaction is maintained. Changes may occur from time to time, but these can be managed through the trust that has been built on a foundation of mutual understanding (multiplexity) and a shared story (continuity). Periodic negotiation and joint action become cyclical elements and ensure commonality and parity actively renewed. Directness is also maintained.

This is not to say that problems do not occur in wellestablished relationships. However, this model describes a norm that can be used to describe the progression of relationships and points of divergence.

This process is shown in Table 4.1; generic examples of its use in relationships of Type A, B and C are shown in Annex 2; and an example of its application in CBNRM is shown in Annex 3.

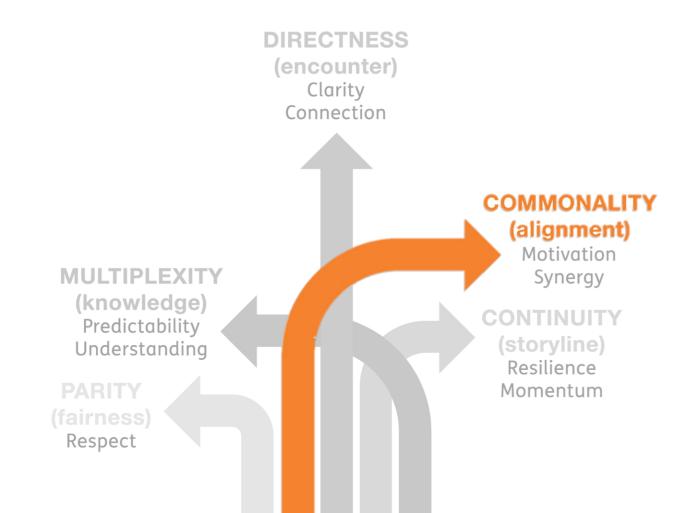


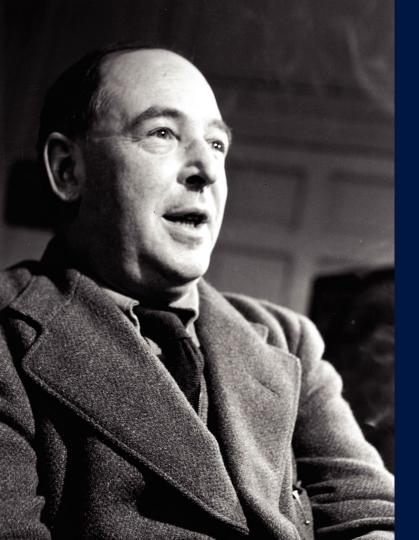
Sheep being herded for loading to trucks at the market in Al Khewei. Preparation for the delivery represents step 3 in the *measured pathway* 



# COMMONALITY

The sharing of purpose and values to create alignment and a sense of synergy and unity in the relationship







Friendship must be about something even if only an enthusiasm for dominoes or white mice. Those who have nothing can share nothing; those who are going nowhere can have no fellow travellers.

C.S. LEWIS (THE FOUR LOVES, 1960)



## Our projects past and present

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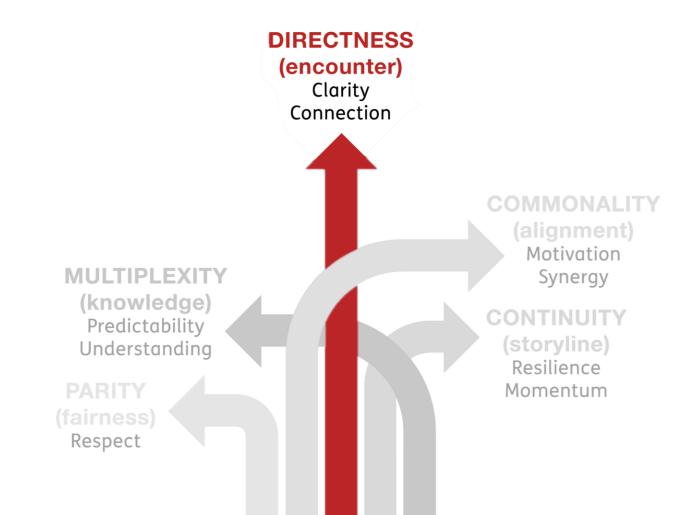
**Relational Peacebuilding** Strengthening inter-professional relationships



**Relational Schools Project** So children can build a society

## COMMUNICATION

The use of contact to create an encounter and enable clear effective communication in the relationship





# CONTEXT

Gaining breadth of knowledge to aid the management of the relationship

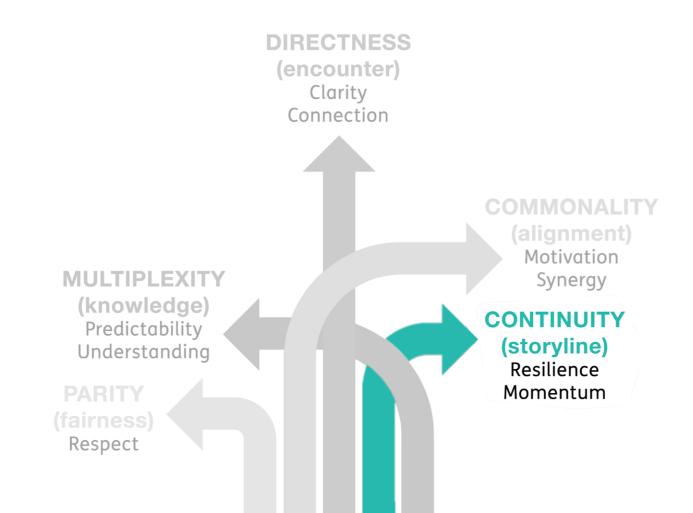
"I can't say I miss you, as I never really knew you. But that is the part I find myself thinking about all the time...why didn't I get to know you?"

**ANNOYMOUS** 

### **DIRECTNESS** (encounter) Clarity Connection COMMONALITY (alignment) Motivation **MULTIPLEXITY** Synergy (knowledge) CONTINUITY **Predictability** (storyline) Understanding Resilience Momentum Respect

## CONTINUITY

The use of time to create a storyline and sense of momentum and resilience in the relationship

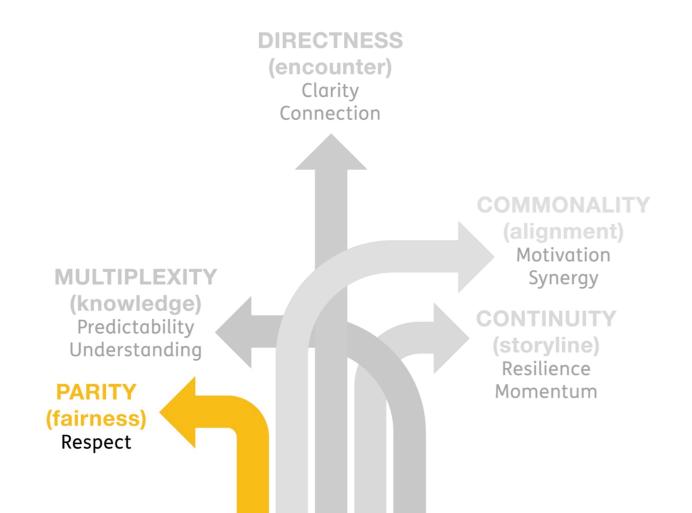


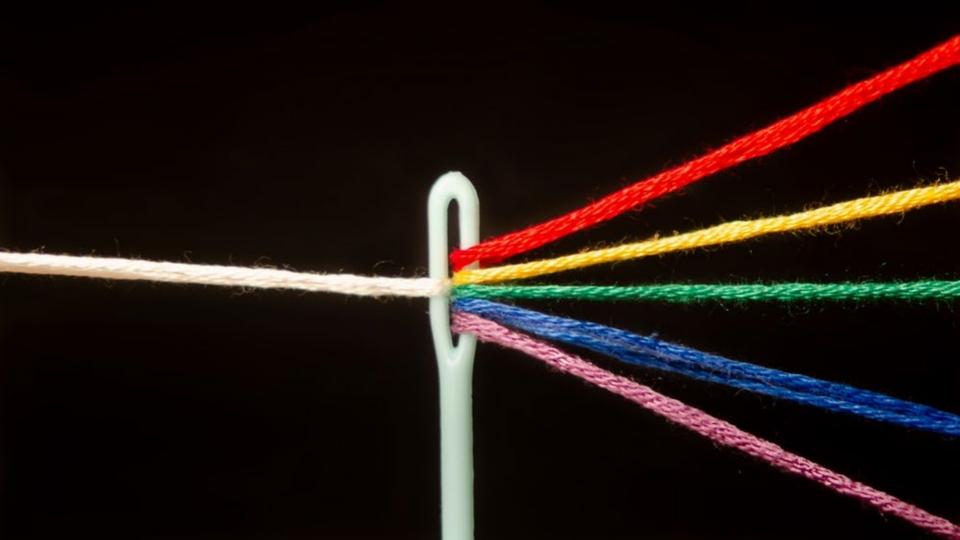
## CONTRIBUTION

The use of power to promote fairness and enable participation in relationships









### The Relational Lens

Understanding, Managing and Measuring Relationships

Ashcroft, J.B., Childs, R., Myers, A., & Schluter, M. (2016). The Relational Lens: Understanding, Managing and Measuring Stakeholder Relationships.

## THE RELATIONAL LENS

UNDERSTANDING, MANAGING AND MEASURING STAKEHOLDER RELATIONSHIPS

JOHN ASHCROFT, ROY CHILDS, ALISON MYERS AND MICHAEL SCHLUTER







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## THERMAL SCAN

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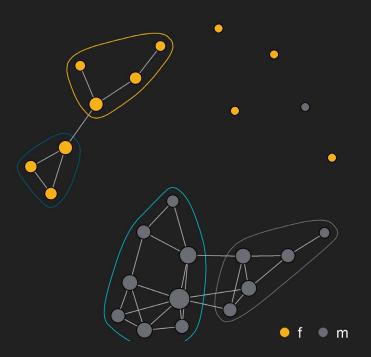


**SOCIAL NETWORK ANALYSIS** 

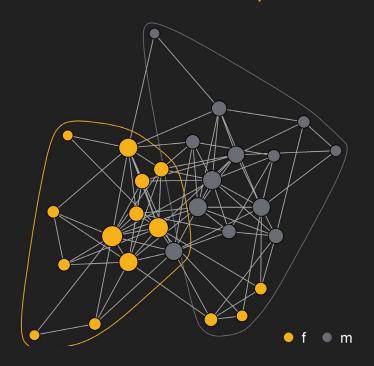
AUG TEMP 37.86

### Two classrooms...

### **Distant Relationships**

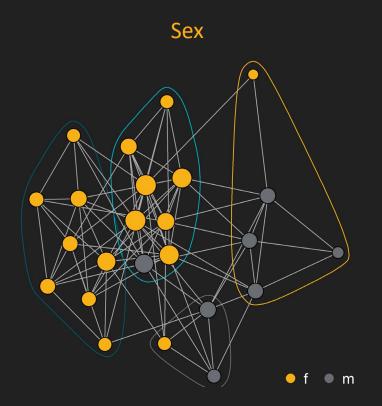


### Close Relationships

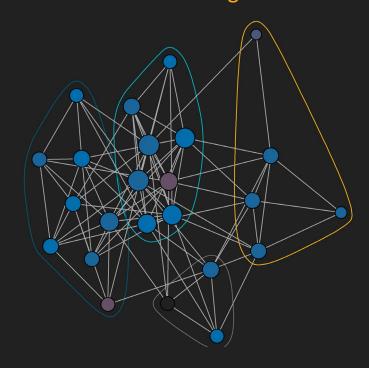




## A third classroom – high wellbeing

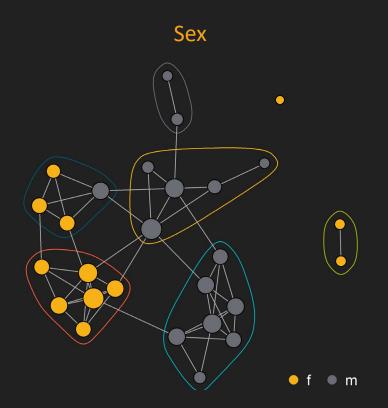


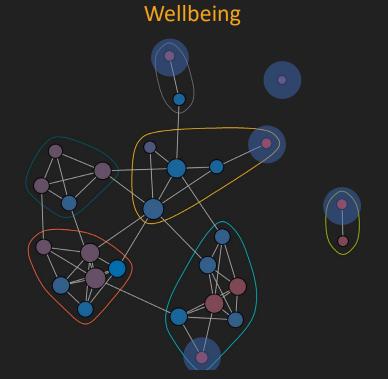
### Wellbeing



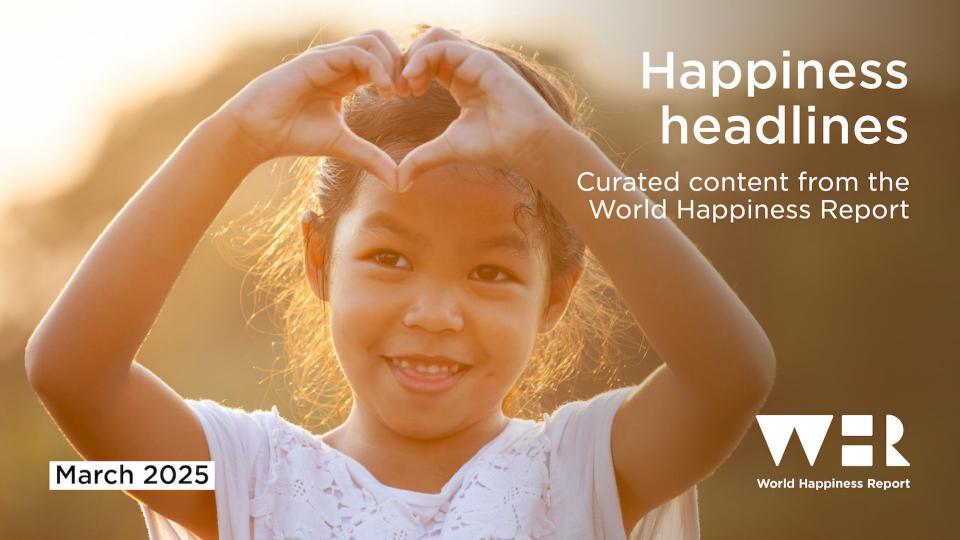


### But could we begin to predict loneliness?









The New Hork Times

THE BRIGHT SIDE

# The Finnish Secret to Happiness? Knowing When You Have Enough.

The Nordic nation has been ranked the happiest country on earth for six consecutive years. But when you talk to individual Finns, the reality is a bit more complicated.





Why not get in touch... r.loe@scots.college

